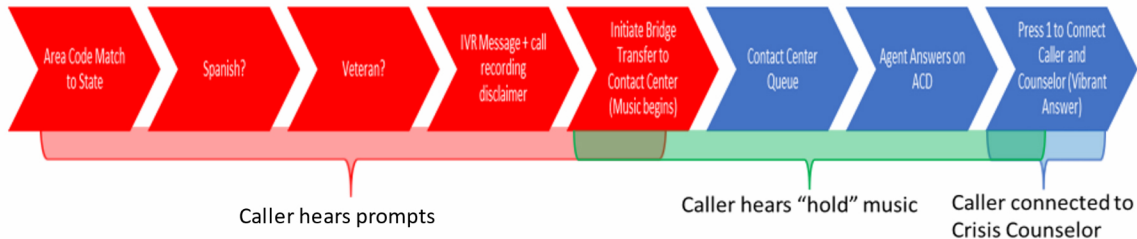


Vibrant Health's Technology and Process



988 is not exactly like 911

988 calls are routed first through Vibrant Health's system and not directly to a person.



ASL Now button on 988lifeline.org

People who call 988 are given three options:

- Press 1 to connect with the Veterans Crisis Line
- Press 2 to connect with the Spanish Subnetwork
- Press 3 to connect to the LGBTQI+ Subnetwork
- Remain on the line and be connected to a local crisis center; if local crisis center is unable to answer, the caller is routed to a national backup center.

Helping People Live Better Lives.